

## Backing up settings in Symantec Mail Security 4.x for Microsoft Exchange

### Situation:

This page describes how to back up the settings in Symantec Mail Security 4.x for Microsoft Exchange (SMS for Exchange) using the utility SAVFMSEConfig.exe.

### Solution:

The installation of SMS for Exchange includes the utility SAVFMSEConfig.exe. Use this utility to back up settings in SMS for Exchange. The utility must be run from the computer where the server or console is installed.

**Note:** The following procedures do not work with earlier versions of Symantec AntiVirus 3.x for Microsoft Exchange, and they do not work when upgrading from Symantec Mail Security 4.5 for Microsoft Exchange to version 4.6.

## Server Settings

### To back up or restore the server settings

1. On the Windows taskbar, click **Start > Run**.
2. In the Run dialog box, click **Browse**.
3. In the Browse window go to the location:

#### SMS Exchange 4.0

<Drive>:\Program Files\Symantec\SMSMSE\4.0\Server

#### SMS Exchange 4.5

<Drive>:\Program Files\Symantec\SMSMSE\4.5\Server

#### SMS Exchange 4.6

<Drive>:\Program Files\Symantec\SMSMSE\4.6\Server

4. Select SAVFMSEConfig.exe and click Open.
5. In the Run dialog box, append the appropriate command to the end of the Open: field. If quotations are present in the Open field, make sure that the switch is placed outside of the right most quotation.

### Backup settings

-preserveserver <Local\_Drive>:\<specify\_path>

Where <Local\_Drive> is the local drive letter and <specify\_path> is the path location, including folder where the settings are stored. Make sure the folder name does not contain spaces. An example of a correct folder name is backupsettings.

The SMSMSE service does not need to be started when using the -preserveserver command.

### Restore settings

-restoreserver <Local\_Drive>:\<specify\_path>

There is a single space after SAVFMSEConfig.exe and before -preserveserver

<Local\_Drive>:\<specify\_path> or -restoreserver <Local\_Drive>:\<specify\_path> in the Open:

field.

<Local\_Drive>:\<specify\_path> - This part of the command tells SAVFMSEConfig.exe where to create the backup configuration file or the location from which to restore the backup configuration file. You must create an empty folder to store the settings prior to running the backup command. The folder name cannot contain spaces.

6. Press **Enter**.
7. Close the dialog box.

## Console Settings

### To back up or restore the console settings

1. On the Windows taskbar, click **Start > Run**.
2. In the Run dialog box, click **Browse**.
3. In the Browse window go to the location:

#### SMS Exchange 4.0

<drive>:\Program Files\Symantec\SMSMSE\4.0\Console

#### SMS Exchange 4.5

<drive>:\Program Files\Symantec\SMSMSE\4.5\Console

#### SMS Exchange 4.6

<drive>:\Program Files\Symantec\SMSMSE\4.6\Console

4. Select SAVFMSEConfig.exe and click Open.
5. In the Run dialog box, append the appropriate command to the end of the Open: field.

#### Backup settings

-preserveconsole <Local\_Drive>:\<specify\_path>

#### Restore settings

-restoreconsole <Local\_Drive>:\<specify\_path>

There is a single space after SAVFMSEConfig.exe and before -preserveconsole

<Local\_Drive>:\<specify\_path> or -restoreconsole <Local\_Drive>:\<specify\_path> in the Open: field.

<Local\_Drive>:\<specify\_path> - This part of the command tells SAVFMSEConfig.exe where to create the backup configuration file or the location from which to restore the backup configuration file. You must create an empty folder to store the settings prior to running the backup command.

6. Press **Enter**.
7. Close the dialog box.

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**Note:** Settings backed up in SMS Exchange 4.0 cannot be imported to SMS Exchange 4.5.

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#### Translations of this Document:

Given the time needed to translate documents into other languages, the translated versions of this document may vary in content if the English document was updated with new information during the translation process. The English document always contains the most up-to-date information.