



City of Nashville Relies on Orion Network Performance Monitor for Unlimited Scalability and Fast Return On Investment

"THE NETWORK MAPS HAVE BECOME A KEY PART OF OUR NETWORK MANAGEMENT STRATEGY. WITH ORION, THERE IS NO MORE FINGER POINTING. NOW WE KNOW EXACTLY WHERE THE ISSUES EXIST."

— **EVANS MARTIN,**
SENIOR NETWORK ANALYST
CITY OF NASHVILLE

ORION MONITORS:

- Availability
- Network Latency
- Bandwidth Utilization
- Interface Errors & Discards
- CPU & Memory Utilization
- Volume Usage
- Node, Interface & Volume Status
- Buffer Usage & Errors

ORION MODULES:

- NetFlow Traffic Analyzer
- Wireless Network Monitor
- Application Monitor
- Hot Standby Engine

ORION MODELS:

- SL100: monitors up to 100 elements
- SL250: monitors up to 250 elements
- SL500: monitors up to 500 elements
- SL2000: monitors up to 2000 elements
- SLX: monitors unlimited elements*

*Call 866.530.8100 for more information.

BUSINESS PROBLEM

The City of Nashville operates a large, multi-protocol heterogeneous network. Not only does this organization support the IT needs of the City, but it also supports the surrounding Davidson County government offices and several other government organizations.

A recent reorganization of the local government called for centralized management of all city and county IT functions. The City of Nashville's network engineering group is now responsible for the core infrastructure of the entire network.

NETWORK MANAGEMENT CHALLENGE

When reviewing network management solutions, the City of Nashville needed to find a solution that would meet current and future needs, while offering a fast return on investment.

In addition, the solution had to include:

- Service level agreements (SLAs) for customers receiving network services from the City
- Secure, customizable Web views for each individual government entity
- Automated alert notification for detected network issues
- The ability to display network status within detailed network maps and diagrams
- Real-time and historical performance statistics and trending

SOLUTION

The City of Nashville selected Orion Network Performance Monitor as its network management platform.

Orion is a powerful fault and performance management system that allows the City to build custom views for each government organization, giving them access to their own part of the network.

In addition, a single Orion server is capable of managing the several thousand elements on the City's network. With Orion, the City of Nashville chose a solution that is:

- Cost-effective and scalable
- Intuitive in use and easy to set up and maintain
- Adaptable to changing network requirements and business needs
- Powerful enough for even the largest networks



"THE SOLARWINDS SUPPORT TEAM HAS BEEN VERY RESPONSIVE AND EVEN ISSUED A SPECIAL FIX TO SOLVE AN ISSUE THAT WE WERE SEEING. WE ARE VERY HAPPY WITH SOLARWINDS."

— **EVANS MARTIN,**
SENIOR NETWORK ANALYST
CITY OF NASHVILLE

BUSINESS RESULTS

Orion increases the level of service that the City of Nashville offers its customers. The organization can now:

- Make live, detailed network diagrams with Map Maker
- Add custom descriptions and categories to network elements with Custom Property Editor
- Allow for integration of additional tools with the customizable Web interface
- Monitor and verify SLAs

The City of Nashville isn't the only government organization that uses Orion. Several other government entities, including all four branches of the U.S. military, the Pentagon and numerous federal, state and local agencies have implemented Orion. The solution offers best-in-class value with a powerful feature set, and a level of intuitiveness that is unmatched in the industry.



For additional information, please contact SolarWinds at 866.530.8100 or visit us online at <http://www.solarwinds.net>.

To locate an International reseller near you, visit <http://www.solarwinds.net/distributor/locator.htm>

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